

lunch@simplyfoods.ca

604-620-5474

7621 Vantage Way Delta, BC

## School Lunch by Simply Foods

Simply's School Lunch Program is here to offer your children healthy and nutritious meals every Monday, Wednesday, and Friday. Simply offers affordable lunches made fresh from local ingredients including a protein, starch, and vegetable component to ensure students receive a balanced meal at school. Vegetarian, Gluten Free, and Halal dishes are offered daily. All items are nut and seafood free.

Your well-being is of utmost importance to us, and we are here to provide assistance during difficult times. If your family is facing financial challenges, we want to extend our support by offering fully subsidized lunches. Please don't hesitate to reach out to your school office for assistance.

Please be assured that we deeply respect your privacy. Any information regarding subsidy requests will be kept strictly confidential and will only be shared with the Principal, School Secretary, Feeding Futures Manager, and Simply Foods as necessary.

Get Started →



## **Create Account**

- 1. To create an ordering account, visit simply.ahotlunch.ca/login
- 2. Select 'Click Here' to create an account
- 3. Fill in parent information
- 4. On the left panel, select 'Children'
- 5. Located at the top right corner, click 'Add Child'
- 6. Enter your child's full name, grade, and class division
- 7. Campus code is listed on the home page.
- 8. Save your child's profile



## **Place Order**

- 1. Sign into your account and click 'Order'
- 2. Select the child you are ordering for
- 3. Select the month you are ordering for
- 4. Select your order from the calendar
- 5. Submit order and click 'Pay Invoice' (A confirmation email is sent automatically. If you did not receive an email, log in to ensure your order has been paid for.)
- 6. If you've deposited credit to your account, click 'Pay Invoice' and select 'Use Available Credit' to confirm payment. (A order confirmation will be automatically emailed.)

## **FAQs**

Q: When is the deadline to order/cancel?

A: All orders must be submitted two days before delivery at noon. For example, Monday's order must be placed by Saturday at noon. It is the same deadline for online cancellations.

Q: My child is unwell, can I cancel the day of delivery?

A: We accept email cancellations up to 8am on the day of delivery. Please email us at lunch@simplyfoods.ca. If passed deadline, please notify the school on your child's absence and arrange to pick up your child's lunch before the end of the day.

Q: How do I know my order was confirmed?

A: If the order is successfully placed, there will be a green bar at the top stating "Payment Successful" and an email confirmation will be sent. Occasionally, orders are left unpaid and pending in the shopping cart and the order will not be delivered.

Please email lunch@simplyfoods.ca or call us at 604-620-5474 if you have any questions- We'd be happy to help!

